

Carden Surgery
County Oak Medical Centre
Carden Hill
Brighton
BN1 8DD
Tel: 01273 500155

Dr R Shah
Dr J Mervyn-Thomas
Dr A Fidal
Dr J Halford
Dr S Harris
ANP Angela Marsden

Branch Surgery
New Larchwood Surgery
Waldron Avenue
Brighton
BN1 9EZ
Tel: 01273 682682

Online Services Record Access Patient Information Leaflet 'It's your choice'

If you wish to, you can now use the internet to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at part of your medical record online. You can also still use the telephone or call in to the surgery for any of these services. It's your choice. At the moment you are able to view a list of your acute prescriptions and your allergies. In the future if you are signed up you will be able to view test results and medical records. Being able to see your record online might help you to manage your medical conditions.

You will be given login details, so you will need to think of a password which is unique to you. This will ensure that only you are able to access your record. **It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately. If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all. The practice has the right to remove online access to services for anyone that doesn't use them responsibly.**

Before you apply for online access to your record, there are some other things to consider. Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

Forgotten History There may be something you have forgotten about in your record that you might find upsetting.
Abnormal results or bad news If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.
Choosing to share your information with someone It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.
Coercion If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.
Misunderstood information Your medical records is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.
Information about someone else If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.